

Service Agreement

ISLAND SEAPLANE SERVICE INC. agrees to provide a half hour or one hour tour of Oah'u. These daily tours are outlined (price, departure, location, time, etc.) in the current fact sheet and brochure.

PAYMENT: All billings are due thirty (30) days after invoice date. There will be a 1% late fee for every thirty (30) days past due. A 2% quick pay discount will be allowed for those invoices paid within ten (10) days.

RESERVATIONS: Individual bookings should be made at least one(1) day prior to the tour departure, but please ask for exceptions at any time. For large groups, it is recommended that reservations be made as far in advance as possible.

SPECIAL ARRANGEMENTS: Please make initial contact with our reservations office by telephone to check availability of aircraft and space. We will accommodate changes and/or modifications made no later than 24 hours prior to the air tour departure. Cancellations made 24 hours to departure will receive a full refund. **NO REFUNDS WILL BE GIVEN FOR CANCELLATIONS MADE AFTER THE 24 HOUR DEADLINE.** Van service to/from Waikiki is available and should be requested at the time of booking.

COMMISSIONS: 30 % commission will be paid to the account indicated below by Island Seaplane Service Inc. upon mutual execution of this agreement.

FLIGHT CANCELLATION Policy: Island Seaplane Service Inc. reserves the right to cancel any flight, without notice, due to weather, sea conditions, or any good cause. We will not necessarily cancel due to rain except when safety is an issue. Further, the pilot may cut short any tour where safety of the passengers, crew, or the aircraft is in question, regardless of the cause. Refunds will be made on a case by case basis.

AGREEMENT EFFECTIVE DATE: _____

ADDRESS : _____

PHONE: _____ **FAX:** _____ **CONTACT:** _____

e-mail _____

SIGN _____ **DATE** _____ **SIGN** _____ **DATE** _____

FOR ISLAND SEAPLANE SERVICE

AUTHORIZED SIGNATURE FOR ACCOUNT